

# Tipping Point Challenge

## Top Tips

Here are some examples of the strategic use of CAPC resources among and beyond the palliative care team — and a way to win the Tipping Point Challenge:

- Have your own internal contest with a prize drawing for all employees completing a set number of CAPC courses (In one health system, a drawing for a Fitbit resulted in 600 new User Accounts and a 600% increase in course completions)
- Demonstrate to your community and stakeholders that your organization has a consistent, high-quality approach to the opioid crisis by requiring all residents and hospitalists to complete the Pain Management curriculum
- Enhance outcomes of disease-specific quality improvement initiatives and programs
- Improve quality of goals of care and advance care planning conversations and documentation through concrete competencies taught in the Communication Skills curriculum
- Present the free continuing education credits and MOCs as an employee benefit, especially to nurses and social workers, who often must find and pay for their own CEs
- Integrate CAPC courses into quality improvement initiatives aimed at improving HCAHPS communication or pain scores
- View [videos](#) for ideas from other organizations

Learn more at [tippingpointchallenge.capc.org](https://tippingpointchallenge.capc.org)

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